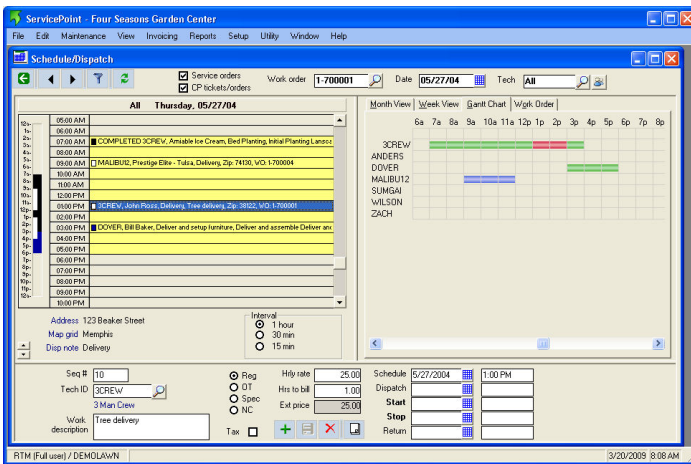# Service Point SQL

Scheduling and dispatching

As a leader in innovated ideas and solutions, RTM is dedicated to assisting businesses run in the most efficient manner. We develop fully integrated vertical products for managing service operations. Our CP Ticket Scheduling option allows you to interactively schedule POS ticket/orders easily, using a graphical, calendar-based interface. This software is designed for any business requiring reservations, delivery, installations, or service scheduling. Our software will help productively manage and simplify all facets of your service, support, or repair business.
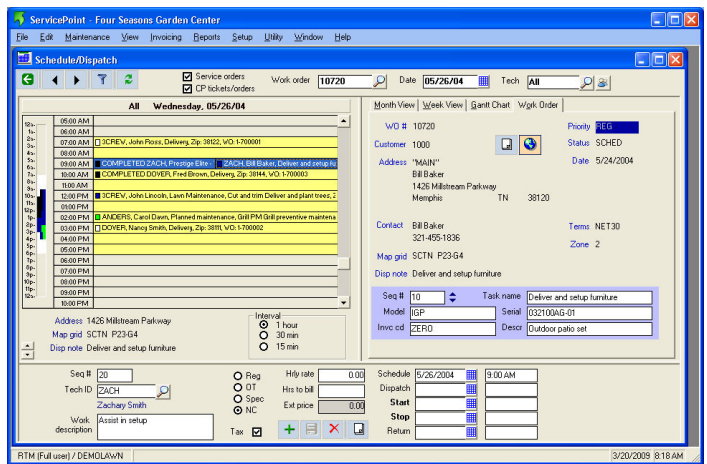
ServicePoint Scheduling

We take a simple and unique approach to help you meet your scheduling and dispatching demands. The on-line scheduling screen is laid out to show service status at a glance. Point and click features make easy work of scheduling and re-scheduling orders, and technician information can be easily updated.

- Schedule service work orders, or CounterPoint tickets and orders requiring setup or delivery
- Easy updating of service call labor information.
- Multiple views of scheduled service work by hour, day, week, and month.
- Point and shoot features make easy work of scheduling and re-scheduling calls.

Gantt chart

Task detail

Service tech / delivery vehicle setup

Filters allow easy location of scheduled tasks

Our scheduling software works CounterPoint SQL, with (or without) our full service management solution, ServicePoint software. There is also a version available for version 7 of CounterPoint. This version can schedule with (or without) Focus, our service management product for CP7. Whichever platform you choose, the scheduling functions will help ensure timely work order assignment, completion, and billing.

RTM Computer Solutions

Since 1987, RTM Computer Solutions has been a leader in providing expertise in automated systems for a wide variety of service businesses. We are dedicated to the development of high quality software products. Periodic updates to our software allow for faster, easier, and more efficient solutions.

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